## **Problem Solving Training**

For more information, visit our **Problem Solving Training** webpage.

## **COURSE CONTENTS**

This training course is broken down into 2 sections

- 1 What is Problem Solving?
- 2 Problem Solving Process

## **LEARNING OUTCOMES**

- Be able to better analyse problems
- Understand how to implement practical solutions to solve problems
- Be more confident in problem solving

## **ABOUT THIS COURSE**

Regardless of the industry sector a person works in and their job role, they are likely to be involved in problem solving for the most part of their workday.

Generating inventive solutions to problems is essential for most employees, and whilst problem solving comes naturally to some, others need to remind themselves of the best practices surrounding problem solving.

This short online training course explores the thinking process, helps the user to understand how to pinpoint problems, and how to apply outcome-based thinking.

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